

2024 NSJLE Cancellation policy for Registration fees

Until Oct 25, 2024

The Japan Foundation, Sydney (JPF Sydney) will deduct an administration fee before returning the remaining amount. The administration fee is \$50.00 on 1 day passes and \$100.00 on 2-day passes.

Eventbrite's fee is not refundable.

• Oct 26, 2024 ~ Nov 16, 2024

All registration fees are non-refundable except as stated below or otherwise required by any relevant law, including Australian Consumer Law. Attendees seeking cancellation MUST provide evidence, in writing, within 5 days of the occurrence of a special circumstance below;

Special circumstance;

- Serious illness or accident hospital admission or serious injury
- Loss or bereavement death of a close family member
- Hardship/ trauma victim of a crime

JPF Sydney will deduct an administration fee and catering cost before returning the remaining amount. The total deduction is \$100.00 on 1 day passes and \$200.00 on 2-day passes.

Eventbrite's fee is not refundable.

Inquiries

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